

## Helpful Heating Tips

- Annual Maintenance is the best way to ensure the longest life and most efficient running of your system. Oil fired furnaces and boilers should be professionally cleaned and tuned once a year.
- Clean or replace furnace filters once a month or as needed.
- Don't shut the main breaker to your furnace off during the summer. Your furnace needs to run occasionally to keep the seals lubricated.
- Use a programmable thermostat. Set it as low as is comfortable in the winter and as high as is comfortable in the summer. Depending on the season, raise or lower the set point when you're sleeping or away from home.

## Troubleshooting Tips

- First check that the thermostat is set higher than the actual room temperature. If you have a programmable thermostat, check that it has fresh batteries.
- If equipped with central air, or the system is zoned, make certain the selector switch is on heat.
- Check that the emergency switch (usually a red switch plate at the top of the cellar stairs or on the side of the furnace) is on.
- If you are familiar with the fuse or circuit breaker panel, see if the fuse is burned or the breaker is tripped. Correct the problem only once; if the fuse blows or breaker trips again, call a technician.
- If you can access the burner, check the red button on the protecto relay. Push the button one time only. Repeated attempts to fire the burner without ignition can damage the system. If the burner fails to fire and continues running on its own, call for service.

## Comprehensive Heating and Maintenance Package

Enjoy the relaxation our Comprehensive Heating and Maintenance Package\* can bring for less than a loonie a day!

**Metro Burner's Annual Fee for this package starts at \$249.<sup>95</sup> (+hst)**

For complete details on all of our Protection Plans, to sign up or view our contracts, visit **[www.MetroBurnerService.com](http://www.MetroBurnerService.com)** or call us at **902 443 8870**.

**In case of emergency call  
902 443 8870**



*The Energy Conservation People*

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\* See complete list of covered items on website.



# Be Worry Free

with a  
**Comprehensive Heating & Maintenance Package**  
you can count on

**Metro Burner Service**  
*The Energy Conservation People*

## Year-round comfort. Year-round security.

Most of us don't spend a lot of time thinking about our furnace, or heating systems, until it doesn't work. And it usually stops working at the worst of times.



The professionals at Metro Burner Service have spent their careers understanding what makes heating systems tick – and how to keep them running efficiently.

For about a dollar a day you can have the comfort of our Comprehensive Heating & Maintenance Package for your oil-fired boiler, furnace or water heater.

Not only does our package include regular maintenance to keep your equipment working its very best, but you'll also have the confidence of knowing the professionals at Metro Burner Service are overseeing your system and can advise you before anything happens.



For total, worry free, coverage ask about our **Comprehensive Heating and Maintenance Package.**

## Comprehensive Heating & Maintenance Package includes

Our Comprehensive Heating and Maintenance Package\* is the ideal way to ensure your heating system operates efficiently and safely all year long. Designed for commercial and domestic oil-fired burner units of all sizes, this flexible, multi-year package consists of the following:

### Annual Cleaning

Our annual burner conditioning will consist of cleaning the flue gas passageways from the furnace to the base of the chimney, cleaning the heating surface of the furnace, cleaning and tuning the burner to provide optimum performance and a 15 point inspection.

### Periodic 15 Point Inspection

Our 15 Point Inspection covers all the key areas of your heating system. By regularly inspecting, adjusting or cleaning these key elements, we can ensure you receive the best efficiency and longest life from your unit. The plan provides for a summer and winter inspection.

### Parts Repair & Replacement

We'll apply our experience and expertise to determine whether any of the parts listed in your Agreement require repair or full replacement for each burner covered in your plan.

### 24 Hour Emergency Service

Our Technicians provide around the clock emergency burner breakdown service at any time during the Agreement.

\*Terms & conditions apply. See [metroburnerservice.com](http://metroburnerservice.com) for full details.

## Our 15 Point Inspection includes\*

1. Inspect heat exchanger.
2. Inspect all motors (fan, burner, circulators), fan belts, pulleys, shafts and bearings (including AMP test).
3. Inspect couplings.
4. Set-up ignition assembly complete.
5. Inspect air gate, housing, fan and retention head complete.
6. Inspect all filter systems complete (air and oil).
7. Inspect fuel cut off complete with pressure test and check fuel for contamination (water, sludge, etc.).
8. Inspect ignition transformer.
9. Clean flame sensing device complete with meter reading.
10. Inspect combustion chamber and refractory.
11. Operate burner and adjust as required.
12. Check safety timing on primary controls.
13. Check and adjust operating controls (fill valve, relief valve, expansion tank, low water cut off, etc.).
14. Check for clean emissions (smoke test, etc.).
15. Complete combustion analysis.